The Americans with Disabilities Act (ADA) allows “reasonable accommodations,” which means changes to the rules if you need one because of your disability. If your disability means you can’t wear a mask, you can ask not to wear it (the Governor’s mandate allows this). If a business feels there is a real safety concern having someone in their building who is not wearing a mask, you can ask for other kinds of help, like these.

- Ask to shop online or by phone.
- Ask to have orders delivered to you, brought to your car, left in a safe outdoor space for pick up.
- Ask to visit the store through a video feed (e.g., Zoom) and see what they have and to text or call in your order.
- Ask to come inside a few minutes before or after the business is open to the public.
- Ask for a scheduled appointment time that will limit wait time. See if you can wait in the car until your turn.
- Ask to wait in a separate, empty room instead of a general waiting room.

Visit [https://www.adainfo.org/](https://www.adainfo.org/) to get ideas and help from our local ADA Center.